Tuition Fee Deferral - OSAP Instructions

Instructions are available on the University of Toronto Student Accounts website at the link below:
http://www.fees.utoronto.ca/OSAP_Students.htm

Fee deferrals based on OSAP only permit your status to move from Invited to Registered. You are responsible for ensuring that a fee payment is made, by September 30, 2018, that is at least equal to the Minimum Payment to Register, as indicated on your fee invoice. Payments less than this amount will begin to incur service charges starting October 15, 2018.

New for 2018-19: As per Government of Ontario requirements affecting all OSAP recipients, if you do NOT have a “Deferred payment for scholarship” financial arrangement recorded on your ACORN account, your Fall term OSAP funding will be redirected from OSAP to your ACORN account at the University of Toronto to pay your Fall term fees (with the exception of admissions and residence deposits). If your OSAP funding is greater than the fees you owe, OSAP will deposit your remaining Fall term OSAP funding into your bank account.

Reasons why your request to defer tuition is blocked:

1. You have not cleared all admission conditions noted in your Letter of Offer.
2. You have not completed your OSAP application and/or have not received your Notice of Assessment.

What you can do:

1. You can review your Letter of Offer and confirm that all conditions have been satisfied. Contact the Graduate Office (grad.dlsph@utoronto.ca). if you believe your conditions have been met, but you have not received a letter from the Graduate Office indicating your conditions have been cleared.
2. You will need to be patient and wait for your application to be processed and confirmed.
If, by Friday, August 24, 2018, you have not obtained a Notice of Assessment (log into your OSAP application regularly, to check your status), you may need to make a fee payment at your financial institution in order to trigger your registered status.

You may also contact SGS with the following documents to request a manual fee deferral:
- OSAP Fee Deferral Form

Send your documents to graduate.information@utoronto.ca

Questions about your OSAP application should be directed to Enrolment Services.

Enrolment Services
University of Toronto
172 St. George Street
Toronto, Ontario
M5R 0A3

**Location:**

We are located on the west side of St. George Street, just north of the intersection of St. George Street and Bloor Street West. The closest subway stop is St. George Station.

**Drop-in hours:** (no appointment necessary)

- Monday, Wednesday, Thursday and Friday: 9:30 a.m. to 4:30 p.m.
- Tuesday: 1:00 p.m. to 6:00 p.m.

**Telephone Inquiries:**

- Monday, Wednesday, Thursday and Friday: 9:30 a.m. to 4:30 p.m.
- Tuesday: 1:00 p.m. to 4:30 p.m.

**Telephone:** 416-978-2190

**Fax:** 416-978-7022

**Email:** osap.staff@utoronto.ca