

## Using your JOINid

Every applicant to the University of Toronto is assigned a JOINid. If you begin studies at U of T, it will become your UTORid, which will allow you to access a number of services such as email, library resources, and Blackboard.

**If you are unable to obtain your TCard (and UTORid) before September, you can enable your JOINid to gain access to ACORN.**

Please keep your log-in information private, as you would for any other online username or password that grants access to sensitive personal information.

Your JOINid will not work until you enable it.

### **Step 1: Retrieve your student number.**

Your student number is printed on your *Offer of Admission*. If you do not have your Offer letter on hand, you may find your student number in your application profile:

- Go to the [SGS Admissions Application](#) login page and log in with your 12-digit Applicant ID and password.
- After logging in, click “Profile Update” in the blue menu bar at the top of the page.
- Find your U of T Student Number at the top of the page that follows.

### **Step 2: Enable your JOINid.**

- Go to the Enable Your JOINid [website](#)
- Enter your JOINid in the JOINid box.
- Enter your U of T Student Number into the “applicant/student number” box, and then click “Continue.”
- When prompted, enter your date of birth.

## **Troubleshooting**

If you have trouble enabling your JOINid, please contact [admissions.sgs@utoronto.ca](mailto:admissions.sgs@utoronto.ca).

If you lose your JOINid password, you can use the enabling site to change your password; simply repeat the enabling process. Please note that updates to passwords can take 24 hours to roll over in the system. If you are unable to reset your password using the enabling site, please call 978-HELP, or email [help.desk@utoronto.ca](mailto:help.desk@utoronto.ca) to reset your password. Please specify up front that you have already enabled your JOINid.